

Rabta App – Pakistan Railways

1. Introduction

Rabta App is the official mobile application of Pakistan Railways. It was introduced to provide digital services to railway passengers and reduce dependence on manual booking systems.

2. Purpose of Rabta App

- Facilitate online railway services
- Reduce rush at railway reservation offices
- Improve transparency and efficiency

3. Main Features of Rabta App

- Online ticket booking
- Train schedules and timings
- Seat availability checking
- Fare information
- Ticket cancellation (selected services)
- Station and train information

4. Importance for Passengers

- Saves time and travel cost
- Easy access through smartphone
- Convenient for long-distance travelers
- 24/7 availability of information

5. Importance for Pakistan Railways

- Supports digitalization of railway services
- Reduces paperwork and manual workload
- Improves revenue collection
- Enhances passenger satisfaction and trust

6. Role in Modernization

Rabta App is an important step towards modernizing Pakistan Railways by integrating information technology and improving service delivery.

7. Conclusion

Rabta App plays a vital role in improving passenger convenience and operational efficiency. It represents Pakistan Railways' move toward digital transformation and better public service.